

August 6, 2009

Brooke Rush  
D Brooke Rush Builders  
732 Creamery Road  
Perkasie PA 18944

Dear Brooke,

I am writing this letter to express my thanks to you for being one of our best clients for over 28 years. We really appreciate the things you do to make working with you a pleasure, such as:

- Plenty of advance notice of when the job will start
- Consistent communication on any change in schedule
- Jobs start on time according to schedule
- You understand paint and wallpaper enabling us to produce the best end result
- You work with us to be as productive as possible from beginning to end
- Your job sites are always neat and clean
- You always schedule different trades to work efficiently together
- You have high standards and you're willing to pay for quality workmanship
- You're fair and reasonable about the price for the job
- You always pay on time

These are some of the things that we have noticed, which differentiate you from other building contractors. Thanks again for your patronage in the past and I hope our business relationship will continue far into the future.

Sincerely,



Donald Rush